

## Reopening procedure Fish Eye Marine Park Observatory

- Posting of signs
  - Mask requirement (gate house, gate, arbor×2 locations, upper deck entrance, upper deck, descending stairs, underwater observatory deck, ascending stairs, total 9 locations)
  - Hand sanitizing sign at entrance (gate house, upper deck, 2 locations)
  - Hand disinfection sign at underwater observation deck, 1 location)
  - Posting of maximum capacity display sign of 24 persons maximum capacity(gate house, upper deck entrance, underwater observation deck, 3 locations)
  - Please wait here signs before entering (gate house, upper deck entrance, 2 locations)
  - Social distancing floor marker 6ft (gate house, upper deck entrance, 2 locations)
  - Maintain social distance sign between groups when using the spiral stairs (stair exit, stair climb, 2 locations)
  - Temperature check sign (upper deck entrance, 1 location)
  - Do not shout sign (underwater observation deck, 2 locations)
  - Keep social distance sign and floor markers (underwater observation deck, 4 locations EWSN)
  - Regularly sanitizing for stairs handrail and windows sign(upper deck, underwater observation deck, 4 locations)
  - Keep door open during the ventilation sign (upper deck, sea side door 1 location)
  
- Staff Assignment
  - Assignment of 3 key staffs: 1 staff at gatehouse entrance to monitor number of customers, 1 staff at observatory entrance to reconcile number of customer entering the observatory and 1 staff inside the observatory to sanitize hand rails and viewing windows after each customer's use
  
- Procedure during operational hours
  - Customers must wait in line until the gatehouse cashier approves entry to the observatory bridge. Customer must also wait in line until the upper deck staff approves entry into the observatory.
  - The Gatehouse Cashier shall inform customers regarding face mask wear, hand sanitization, capacity limits and social distancing.
  - The upper deck staff shall check that customers are wearing face mask, assist with the disinfection of their hands, measure body temperature, collect tickets, and manage the number of visitors.

- At one hour intervals, public access areas of the upper deck and underwater observatory deck are completely disinfected. After the sanitation is completed, the staff will complete the sterilization/disinfection checklist posted at the specified location in the underwater observatory deck.
- After closing
  - Thorough cleaning and disinfection of the observatory facilities
  - After the business closes, the manager/supervisor confirms the physical condition of the operation staff.